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| 1. CASE NO. H9 20 0013 931124CCC1114 | | 2. INVESTIGATOR'S ID 8 5 1 6 | | 3. OFFICE CODE 8 1 3 | | EPIDEMIOLOGIC INVESTIGATION REPORT | |
| 4. DATE OF ACCIDENT YR MO DAY 9 3 1 0 3 1 | | 5. DATE INVESTIGATION INITIATED YR MO DAY 9 3 1 2 0 8 | | | | | |
| 6. SYNOPSIS OF ACCIDENT OR COMPLAINT There were no injuries involved in this accident. Complainant's 11 year old son put two pop tarts in a toaster oven. After about six minutes, the smoke alarm was heard and fire was seen in the toaster oven oven compartment. The complainant saw that the pop tarts were on fire. He took the pop tarts and the oven rack out and extinguished them in the kitchen sink. The toaster oven was not on fire and there was no property damage. The toaster oven had been installed under kitchen cabinets. | | | | | | | |
| 7. LOCATION (Home, school, etc.) Home | | 8. CITY Wheaton | | 9. STATE Maryland | | | |
| 10A. FIRST PRODUCT Toaster Oven | | 11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Black & Decker Model TRO60 6 Armstrong Rd. Shelton, Ct. 06484 | | | | | |
| 10B. SECOND PRODUCT Pop Tarts | | 11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Unk. | | | | | |
| 12. AGE OF VICTIM 9 9 9 | | 13. SEX (Use numerical code) MALE - 1 FEMALE - 2 UNKNOWN - 3 9 | | 14. DISPOSITION No injury | | 15. INJURY DIAGNOSIS No injury | |
| 16. BODY PART No injury | | 17. RESPONDENT(S) (Mother, Friend) Complainant | | 18. TYPE INVESTIGATION ON SITE 1 TELEPHONE 2 OTHER 3 2 | | 19. TIME SPENT 0 7 0 | |
| 20. ATTACHMENTS None | | 21. CASE SOURCE Consumer Complaint | | 22. REVIEWED BY 8969 YR MO DAY 9 3 1 2 2 7 | | | |
| 23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) MFR/PRVLR | | CPSC MAY DISCLOSE MY NAME | | CPSC MAY NOT DISCLOSE MY NAME | | | |
| 24. NARRATIVE (See Instructions on Other Side) PRE-ACCIDENT | | 25. REGIONAL OFFICE DIRECTOR REVIEW 12-30-93 | | DATE | | | |

This toaster oven was purchased, new, sometime in 1990 and used for about three years before the accident. It was made to install under kitchen cabinets, above a kitchen counter that is where the complainant installed it, just after buying the oven. He began using it immediately after purchase. Seven members of the family used the toaster oven. It was used every day of the week. The consumer guessed that total usage per day, was about five to ten minutes per day. Prior to this accident there was never any evidence of a hazard with the unit. There were never any sparks, smells or smoke from the unit. He never saw flames in the unit. It never over-heated and he never received any shocks from the unit. There were never any unusual sounds from the oven and it never tripped the circuit breaker. There were never any problems with the electrical outlet that it was connected to. Prior to the accident, all oven controls worked properly.

The consumer said that he had read the instruction for the oven and found them to be adequate. He said that the oven cooked food well. The primary food that was cooked in the oven was bread for toast. He said that it did a good job of toasting the toast.

(USE OTHER SIDE AND ADDITIONAL SHEETS IF NECESSARY)

PRE-ACCIDENT (continued)

He said that, at times, the toast would burn, but he thought this was because they had not found the correct setting on the "light-darkness" control. The consumer said that the oven was always kept connected to the wall outlet, except when cleaning; no extension cord was used. The power cord for the oven was about six feet long; because of its length, the consumer bundled the cord in back of the toaster and tied it with a metal twist tie. Nothing else was connected to this wall outlet. The wall outlet was less than two feet away from where the oven was installed; it was not a GFCI outlet. The consumer said that he never noticed that the power cord or plug felt hot or warm. The kitchen was remodeled in 1984 and the outlet was new, as of that time. This is a single family house that was built in 1960 and it has copper wiring.

The oven did not have a removable crumb tray. Consequently, about every three to four months, the consumer would remove the entire toaster oven and shake it over the sink, to remove the crumbs. The oven had been cleaned, in this way, about one month prior to this incident. Prior to this accident, the oven was never damaged, modified or repaired. Over-sized food was not used in the oven. The oven was never immersed in water.

This accident happened in the evening. The complainant thinks that the oven may have last been used, prior to the accident, on the morning of the day of the accident; he doesn't know the kind of food that was used. Prior to the accident, all of the oven controls worked properly, including the toast lever. The toast lever would move back to the up (off) position when the toast was done.

ACCIDENT

On the evening of the accident, the eleven year old son put two pop tarts on the oven shelf and closed the oven door. He said that his son knew how to use the toaster oven. The oven has three controls - the lever to activate toasting, a light and darkness control, for the toast and a knob to control the oven temperature and broiler; this knob was turned to the "off" position. The light and darkness knob, for the toast was more toward the light setting.

The complainant said that the oven was not over-filled; there was room for more food, after the pop tarts were placed in the oven. His son pushed the lever down (on) to heat the pop tarts. His son then walked out of the kitchen. For the next, approximate six minutes, no one was in the kitchen. After the pop tarts had been in the oven for about six minutes, the complainant heard the smoke detector sound. The smoke detector was in a hallway, about ten feet away from the toaster oven.

ACCIDENT (continued)

When he heard the smoke detector sound, the complaintant went into the kitchen and saw that there were flames in the toaster oven and smoke in the kitchen. He said that the flames were contained inside the oven. He opened the oven door and took out the rack that had the pop tarts. He placed the rack and the flaming pop tarts in the sink and ran water on the tarts. This action extinguished the six inch flames. He said that it appeared that the only things that were flaming were the pop tarts; the oven itself was not on fire. The toast lever was still down.

POST-ACCIDENT

There were no injuries and no property damage. It appeared that nothing had ignited, except the pop tarts. The inner or outer sections of the oven did not appear to be damaged. The circuit breaker did not trip. Neither the fire department or insurance company were called.

After the accident, the complaintant experimented with using the toast function on the toaster. He tried the toast function twice for about ten minutes each time. He said that in each case, after ten minutes, the toast function would not turn off. The complaintant surmises that the accident happened because the "turn-off" mechanism, for the toast function failed, causing the oven to increase in heat until the pop tarts ignited. The complaintant discarded the toaster oven about two weeks after the incident. The consumer did not contact the retailer or distributor, after the accident.

PRODUCT IDENTIFICATION/INFORMATION

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|----------------------------|---|
| Date & Place of Purchased: | 1990 Evans Company Rockville, Md. |
| Model: | TR060 |
| Manufacturer: | Black & Decker 6 Armstrong Road Shelton, Conn. 06484 |
| Controls: | Lever to activate toast function light & darkness setting for toast Knob for oven - marked "off, degree markings and broil" (the consumer thinks there may have been an "on" light on the unit) |
| Dimensions: | 18" W x 12" D x 8" H /cord 6' L |

PRODUCT IDENTIFICATION

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|----------------------------------|---|
| Power Cord: | Black in color - 2 prong plug |
| Appearance: | Beige and Grey in color with glass window in front; metal construction. Metal and glass swing down door with a metal, pull out rack inside. |
| Damages, Repairs, Modifications: | None |
| Cautionary Instructions: | "Do not immerse in hot water. Do not touch hot surfaces." |
| Household outlet used: | 3 prong - no GFCI |

STANDARDS INFORMATION

U.L.

EXHIBIT DESCRIPTION

None - Product, packaging and instructions discarded.

SAMPLES COLLECTED

None Available

CONSUMER PRODUCT INCIDENT REPORT

W-47

| | | | |
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| 1. NAME OF RESPONDENT [REDACTED] | | 2. PHONE NO. (HOME) [REDACTED] WORK [REDACTED] | |
| 3. STREET ADDRESS [REDACTED] | | 4. CITY Wheaton | STATE MD |
| | | ZIP CODE 20902 | |
| 5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED) Son placed two pop tarts in toaster oven and pushed down oven's automatic pop-up lever. Approximately 6 minutes later, smoke alarm sounded, lever was stuck and 6" high flames were coming from pop tarts. Consumer removed pop tarts from oven (sic) and extinguished flames with water. Oven's inner surface was not damaged. Consumer has no additional information on pop tarts. Oven had been cleaned approximately one month prior to incident. -continued- | | | |
| 6. DATE OF INCIDENTS 10/31/93 | 7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 0 YR/N none | 8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none | |
| 9. DESCRIPTION OF PRODUCT electric space saver toaster oven | | 10. BRAND NAME Black and Decker | |
| 11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Black and Decker 6 Armstrong Road Shelton, CT 06484 unknown unknown unknown unknown | | 12. MODEL, SERIAL NUMBERS M #TR060 | |
| 13. DEALER'S NAME, ADDRESS & PHONE Evans Nicholson Lane Rockville, MD zip: unknown unknown | | | |
| 14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO . IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged Oven's lever is not working properly. | | 15. PRODUCT PURCHASED NEW x USED DATE PURCHASED '90 est. AGE 3yr est. | |
| 16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: "Do not immerse in water. Do not touch hot surfaces." | | | |
| 17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER? | | 18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION | |
| 19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO | | | |
| FOR ADMINISTRATION USE | | | |
| 20. DATE RECEIVED 11/02/93 | 21. RECEIVED BY (NAME & OFFICE) CTW/HL | | 22. DOCUMENT NO. H3B0013A0 |
| 23. FOLLOW-UP ACTION 931124CCC1114 | | 24. PRODUCT CODE(S) | |
| 25. DISTRIBUTION | | 26. ENDORSER'S NAME & TITLE [Signature] | |

CONSUMER PRODUCT INCIDENT REPORT

H3B0013A0

Toaster oven is UL listed.

Consumer got CPSC hotline phone number from the phonebook.

931124 CCC 11/14

gm

D. Gubel
11/30/93

ACCIDENT INVESTIGATION REQUEST FORM

69 IT

Document Number H3B0013A0

Date of Incident 10/31/93 Category I.D. SECT04

Follow-Up Requested ☐ Hazard Analysis ☒ Section 15

Type Follow-Up Requested ☐ Telephone Call ☒ On-Site

Headquarters Contact RR Rauchbachwalden

Assignment Message Notify accident scenario. Determine any previous problems. Any record of service? Determine pattern of use. Obtain toasty over.

Person(s) to Contact [Redacted]

Wheaton, Md

Guideline _____

Requested By RR

Task Number 931124CCC1114

Assigned to N4CO Date 931124